

DELIVERIES AND COLLECTIONS AT THE UDDER FARM SHOP

To place an order for delivery or collection, please call us on 01747 838 899. Where possible, please allow us at least 24 hours to process your order. For next day collections, please order before 4pm.

Collection: When you arrive, please park in the dedicated parking area by the Shop entrance and call us on 01747 838 899 to let us know you're there. One of the team will bring your shopping out to you. Collection – Orders over £50 free / Orders under £50 there is a £5 charge.

Delivery: If you have any questions or want to check about a delivery, please get in touch on 01747 838 899 or email orders@theudderfarmshop.co.uk. Please let us know about any special delivery instructions. Delivery charges to the areas indicated below: Orders over £50 – free / Orders under £49.99 - £5.00 charge

We deliver on Monday, Wednesday and Fridays to the following areas:

Orders for any other days or to any other areas will automatically be changed to collection orders.

Monday

Gillingham
Shaftesbury
Stours

Wednesday

Mere
Hindon
Wardour
Tisbury
Knoyles (East /West)
Wincanton
Shaftesbury
Gillingham
Stours
Sturminster
Marnhull

Friday

Sherborne
Milborne Port
Stalbridge
Orchards (East /West)
Iwerne Minster
Fontmell
Shroton
Stours
Shaftesbury
Gillingham
Templecombe

All orders, deliveries and collections are subject to our Terms & Conditions and by placing an order, you agree acceptance of them.

Ordering: When you place an order, we will do our best to fulfil that order as accurately as possible. You will not be charged for an item if it has become out of stock. Please provide all required contact details. Our delivery team will use this information to get in touch with you if there are any problems when attempting delivery and if a delivery fails because we cannot contact you, your order will be brought back for collection

Collection/Delivery: For next day collection, please order before 4pm. Deliveries will be made on Mondays, Wednesdays and Fridays within the areas listed. Any orders that do not fit this criteria will be automatically converted to collection orders. No refunds will be given. There is a £5 charge for local deliveries on any orders under £50. Local deliveries on orders over £50 are free of charge. Please ensure there is someone in to receive your order.

Queries and Complaints: We hope you'll be very happy with your order but, if for any reason you're not, we will deal with all queries and complaints in accordance with our Returns Policy. Refunds will be made at our discretion and replacements may be subject to a delivery charge.